

## CLAIMS MANAGEMENT AND DEFENSE

As insurers strive to improve expense and loss ratios, litigation management must be a strategic focus. Carriers are proactively seeking new strategies to better manage the cost per litigated claim and resolve litigated cases more efficiently, fairly, and accurately. Great claims organizations understand this. So does Onit.

The challenges facing claims executives, managers, and staff counsel are evolving. Greater visibility into case loads, legal expenses, counsel performance and value is needed at the point of decision to accurately anticipate exposure, effectively collaborate internally and with counsel, and balance increased caseloads with limited resources. Partial information, information not shared, and data not accessible when needed creates ever-increasing loss over time in this environment. And, too often, a portfolio of systems is expensive to maintain, hard to learn and use, and limited in its reporting capabilities. They are simply not equipped for claims groups facing these challenges.

Onit's approach for claims defense helps carriers more effectively meet these challenges. We have designed our solutions from the ground up to engage users in the course of existing business process, leveraging highly-flexible, intuitive interfaces and foundational tools like email. With Onit, claims and staff counsel organizations can:

- Work more efficiently and manage cases more proactively, enabling earlier case resolutions and better preparation when cases must be tried
- Easily and securely collaborate internally and with panel counsel law firms
- Reduce legal costs, improve the accuracy of reserving, and gain insight into counsel performance and value that enables more strategic panel management
- Improve visibility into legal costs and risks, and leverage advanced litigation decision support tools to earlier identify the right cases for settlement
- Consolidate and simplify their technology portfolios to reduce the total cost of ownership of claims and legal systems

Great claims and resolution management means effective, efficient, and professional service for both the claimant and the carrier. We'll help you get there with higher engagement, smarter workflow and greater visibility.

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Onit is designed to help professionals capture, share, and leverage information through automated workflows that engage and promote the most effective use of time. Onit's intuitive and flexible technology supports engagement tailored to the way professionals manage their work. Instead of inserting technology and data that create more work, Onit works with workstreams, helping litigated claims professionals and counsel achieve better results in less time.

## ONIT SOLUTIONS INCLUDE:



Panel Selection and Management



Timekeeper Rate Management



Budgeting



Litigated Claims Management



Outside Counsel Collaboration



Case Management for Staff Counsel



Billing Rules Management



Rate Card/Agreement Management



Spend Management



Advanced BI Visualization

Additionally, Onit's powerful Aptitude platform gives you the ability to design, develop, and deploy workflow solutions tailored to support bespoke tailored processes such as report and reserve requests, requests for arbitrator/mediator information, enrollment in a panel program and many other processes.

To ensure each customer's success, our solutions are backed by professionals with deep expertise to each project. We also complement our software with world-class implementation, training, account management and customer success services. As with all Onit offerings, the ground-level configurability of our claims and claims defense solutions mean they are deployed quicker, adopted more, scale faster, and provide richer data. Get to the right resolution faster. Get Onit.

**onit**

1-800-281-1330 | [onit.com](https://onit.com)