

Case Study

Top 5 - Pharma



Opportunity

Following a \$50B acquisition, our client-initiated consolidation of their IP departments including the implementation of a single IAM system. We were engaged to conduct a brief project review and provide recommendations to help the client as they struggled to finalize system design. We were subsequently engaged to lead a global process harmonization initiative.

#1	#2	#3
The assessment identified fragmented processes across global IP sites, and recommended the client first harmonize their patent processes before continuing with system design.	We were subsequently engaged to lead the global process harmonization effort. Multiple off-site and virtual workshops were conducted involving 40+ patent attorneys and paralegals across the globe.	We helped the client harmonize and optimize 19 (many with multiple sub-processes) different patent lifecycle process, identifying process owners and metrics.

Results

The processes were subsequently developed into detailed functional design specifications that were used to design the screens, workflows and reports in the system.